

# FilaSorb™ Care Guide acoufelt making quiet

FilaSorb™ Acoustic Products



**Acoufelt FilaSorb™ products are made from a substantially heterogenous blend of fine fibers; different denier combined for specific acoustic results. This combination of fine fibers results in a high active surface area for sound absorption, enhanced resistivity, and a greater interface area for dispersion of noise. Due to the nature of the fine fiber blend, FilaSorb™ material also has absorbent and breathable properties.**

**Please follow this care guide to maintain the cleanliness and appearance of your FilaSorb™ acoustic products.**

Acoufelt recommends inspecting products upon delivery to ensure there has been no damage or marks made to the product during production or dispatch. Please contact Acoufelt immediately to report any faults with the product. If you require any more information on the care and maintenance of any of our products, please get in contact via our website at [acoufelt.com/contact-us](https://www.acoufelt.com/contact-us), or email our customer care team at [hello@acoufelt.com](mailto:hello@acoufelt.com).

**DISCLAIMER:** Acoufelt offers these cleaning and maintenance suggestions, however, the customer undertakes cleaning treatment at their own risk. Acoufelt will not be responsible for unsatisfactory results from the proposed treatments contained in this document.

## General Care

- Periodic dusting and vacuuming helps to maintain product appearance. Dust with a soft cloth. When vacuuming, use low suction function and a soft brush attachment.
- Avoid installing colored products in a location that is subject to prolonged periods of direct sunlight or heat.

## Professional Cleaning

- Acoufelt recommends contacting a professional cleaning service for thorough product cleaning where required.

## Spot Cleaning

- Spills, marks and stains should be treated as soon as possible.
- Use a mild soap and warm water solution.
- Gently scrape soil or mop liquid from the surface of the fabric using a soft sponge or cloth.
- Use a blotting technique. Apply minimal pressure and avoid concentrated rubbing. Do not scrub.
- Avoid using excessive amounts of water or other cleaning liquids. If required, ensure adequate ventilation so that the product can dry.
- When stain or mark has been removed, mop moisture with a dry clean cloth, again using a blotting technique.
- Allow the product to dry away from direct heat and sunlight.
- Test any proposed cleaning method on an inconspicuous section before proceeding. Take extra care when cleaning dark colors.

## Additional cleaning methods

- Disinfectant spray, steam extraction and UV light are acceptable cleaning methods if carried out with due care