

Care Guide

Acoustic Ceiling Tiles

acoufelt
making quiet



Acoufelt recommends inspecting Acoustic Ceiling Tiles upon delivery to ensure there has been no damage or marks made to the product during production or dispatch. Please contact Acoufelt immediately to report any faults with the product.

If you require any more information on the care and maintenance of any of our products, please call our Customer Care team for assistance on 1800 626 462.

Follow this guide to maintain the appearance of your acoustic ceiling tiles.

General Care

- Periodic dusting and vacuuming helps to maintain ceiling tile's appearance. Dust with a soft cloth or brush. When vacuuming, use low suction function and a soft brush attachment.

Professional Cleaning

- Acoufelt recommends contacting a professional cleaning service for thorough ceiling tile cleaning where required.

Fingerprint and Spot Cleaning

1. Wash the tile using a soft sponge with mild soap and warm water. Ensure the whole affected area of the tile is treated evenly.
2. Use a blotting technique. Apply minimal pressure and avoid concentrated rubbing. Do not scrub.
3. Rinse off immediately with warm water. Avoid using excessive amounts of water or other cleaning liquids. If required, ensure adequate ventilation so that the ceiling tile can dry.

Water and Rust Removal

- Ceiling tiles will dry out after soaking due to leaks. Should any chemical stain occur, wash as described above.

Notes

- Marks and stains should be treated as soon as possible.
- The ceiling tile will appear slightly darker in color until fully dried out.
- Test any proposed cleaning method on an inconspicuous section before proceeding. Take extra care when cleaning dark colors.
- The dimensional stability of Acoustic Ceiling Tiles will not be affected. No sagging or warping should occur once the tile is dry.

DISCLAIMER: Acoufelt offers these cleaning and maintenance suggestions, however, the customer undertakes cleaning treatment at their own risk. Acoufelt will not be responsible for unsatisfactory results from the proposed treatments contained in this document.